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[FR Doc. 96-9218 Filed 4-12-96; 8:45 am]

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Submission to OMB for Review; Comment Request

March 13, 1996.

The Department of Treasury has submitted the following public information collection requirement(s) to OMB for review and clearance under the Paperwork Reduction Act of 1980, Public Law 96-511. Copies of the submission(s) may be obtained by calling the Treasury Bureau Clearance Officer listed. Comments regarding this information collection should be addressed to the OMB reviewer listed and to the Treasury Department Clearance Officer, Department of the Treasury, Room 2110, 1425 New York Avenue, NW., Washington, DC 20220.

Internal Revenue Service (IRS)

OMB Number: New.

Form Number: IRS Form 1078.

Type of Review: New collection.

Title: Certificate of alien claiming residence in the United States.

Description: Form 1078 is used by an alien to claim residence in the United States for income tax purposes.

Respondents: Individuals or households, business or other for-profit.

Estimated Number of Respondents: 10,000.

Estimated Burden Hours Per

Respondent: 49 minutes.

Frequency of Response: On occasion.

Estimated Total Reporting/Reporting Burden: 8,200 hours.

Clearance Officer: Garrick Shear (202) 622-3869, Internal Revenue Service, Room 5571, 1111 Constitution Avenue, N.W., Washington, DC 20224

OMB Reviewer: Milo Sunderhauf (202) 395-7340, Office of Management and Budget, Room 10226, New Executive Office Building, Washington, DC 20503

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Submission to OMB for Review; Comment Request

March 13, 1996.

The Department of Treasury has submitted the following public information collection requirement(s) to OMB for review and clearance under the

Paperwork Reduction Act of 1980, Public Law 96-511. Copies of the submission(s) may be obtained by calling the Treasury Bureau Clearance Officer listed. Comments regarding this information collection should be addressed to the OMB reviewer listed and to the Treasury Department Clearance Officer, Department of the Treasury, Room 2110, 1425 New York Avenue, NW., Washington, DC 20220.

Special Request: In order to conduct the survey described below in April 1996, the Department of Treasury is requesting Office of Management and Budget (OMB) review and approve this information collection by March 13, 1996. To obtain a copy of this survey, please contact IRS Clearance Officer at the address listed below.

Internal Revenue Service (IRS)

OMB Number: 1545-1432.

Project Number: PC:V 96-003-G.

Type of Review: Revision.

Title: Point-of Contact Pilot (FY 1996).

Description: The Core Business System for Value Tracking has developed a data gathering instrument to be used by front-line employees immediately concluding their interaction with the taxpayer. In 1995, Value Tracking tested several versions of the checksheet and methodological approaches to collecting the data. As a result, Value Tracking developed one standardized checksheet, an a uniform collection methodology (structured interviewing, with questions on the checksheet. The objectives of the data collection is to determine what aspects of the products created problems for taxpayers; what aspects they liked about the product; their overall satisfaction rating of the product; and their suggestions for improvement. Value Tracking will use the checklist as a qualitative data gathering instrument.

Respondents: Individuals or households.

Estimated Number of Respondents: 10,800.

Estimated Burden Hours Per Respondent: 2 minutes.

Frequency of Response: Other.

Estimated Total Reporting Burden: 360 hours.

Clearance Officer: Garrick Shear (202) 622-3869, Internal Revenue Service, Room 5571, 1111 Constitution Avenue, N.W., Washington, DC 20224

OMB Reviewer: Milo Sunderhauf (202) 395-7340, Office of Management and Budget, Room 10226, New Executive

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Submission for OMB Review; Comment Request

March 14, 1996.

The Department of Treasury has submitted the following public information collection requirement(s) to OMB for review and clearance under the Paperwork Reduction Act of 1980, Public Law 96-511. Copies of the submission(s) may be obtained by calling the Treasury Bureau Clearance Officer listed. Comments regarding this information collection should be addressed to the OMB reviewer listed and to the Treasury Department Clearance Officer, Department of the Treasury, Room 2110, 1425 New York Avenue, NW., Washington, DC 20220.

Special Request: In order to conduct the survey described below in April 1996, the Department of Treasury is requesting Office of Management and Budget (OMB) review and approve this information collection by March 29, 1996. To obtain a copy of this survey, please contact the IRS Clearance Officer at the address listed below.

Internal Revenue Service (IRS)

OMB Number: 1545-1432.

Project Number: PC:V 96-002-G.

Type of Review: Revision.

Title: 1996 IRS Small Business Customer Satisfaction Survey.

Description: The purpose of this survey is to collect information from small businesses (owners, partners, and corporate officers) in order to determine their opinions about the quality of service provided by the IRS and to understand the relative importance they place on the various aspects of quality service. This study is necessary to satisfy the requirements of Executive Order 12862, which requires federal agencies to survey their customers that these customer desire. It will provide crucial information needed by the IRS to develop and implement effective customer satisfaction measures that meet the IRS' mandate to improve quality service.

Respondents: Business or other for-profit.

Estimated Number of Respondents: 2,000.

Estimated Burden Hours Per Respondent: 15 minutes.

Frequency of Response: Other.