

business investment companies (13 CFR 107.300 (1997)) for a license to operate as a small business investment company.

Notice is hereby given that, pursuant to Section 301(c) of the Small Business Investment Act of 1958, as amended, after having considered the application and all other pertinent information, SBA issued License No. 09/79-0415 on May 4, 1998, to Bay Partners SBIC II, L.P. to operate as a small business investment company.

(Catalog of Federal Domestic Assistance Program No. 59.011, Small Business Investment Companies)

Dated: May 8, 1998.

Harry E. Haskins,

Acting Associate Administrator for Investment.

[FR Doc. 98-15611 Filed 6-11-98; 8:45 am]

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SOCIAL SECURITY ADMINISTRATION

Statement of Organization, Functions and Delegations of Authority

This statement amends Part S of the Statement of the Organization, Functions and Delegations of Authority which covers the Social Security Administration (SSA). Chapter S2 covers the Deputy Commissioner, Operations. Notice is given that Subchapter S2B, the Office of Central Records Operations, and Subchapter S2H, the Office of Disability and International Operations, are being deleted. Notice is further given that a new Subchapter S2R, the Office of Central Operations (OCO) is being established to supplant the two deleted organizations. Because of numerous editorial changes in the functional statements in the Immediate Office of the Deputy Commissioner, that opening chapter statement is being reissued. The following Chapter and Subchapters reflect these changes:

Chapter S2

Office of the Deputy Commissioner, Operations

S2.00 Mission

S2.10 Organization

S2.20 Functions

Section S2.00 The Office of the Deputy Commissioner, Operations—(Mission):

The Office of the Deputy Commissioner, Operations (ODCO) directs and manages central office and geographically dispersed operations installations. It oversees regional operating program, technical, assessment and program management

activities. It directs studies and actions to improve the operational effectiveness and efficiency of its components. It promotes systems and operational integration and defines user needs in the strategic planning process. It determines automation support needs for Operations components. This Office defines user concerns in the development of operational and programmatic specifications for new and modified systems, including the evaluation and implementation phases.

Section S2.10 The Office of the Deputy Commissioner, Operations—(Organization):

The Office of the Deputy Commissioner, Operations, under the leadership of the Deputy Commissioner, Operations, includes:

A. The Deputy Commissioner, Operations (S2).

B. The Assistant Deputy Commissioner, Operations (S2).

C. The Immediate Office of the Deputy Commissioner, Operations (S2A).

1. The Senior Advisor to the Deputy Commissioner, Operations (S2A-2).

D. The Office of Central Operations (S2R).

E. The Office of the Regional Commissioner (S2D).

F. The Office of Public Service and Operations Support (S2N).

G. The Office of Telephone Services (S2Q).

H. The Office of Automation Support (S2L).

Section S2.20 The Office of the Deputy Commissioner, Operations—(Functions):

A. The Deputy Commissioner, Operations (S2) is directly responsible to the Commissioner for carrying out the ODCO mission and providing general supervision to the major components of ODCO.

B. The Assistant Deputy Commissioner Operations (S2) assists the Deputy Commissioner in carrying out his/her responsibilities and performs other duties as the Deputy Commissioner may prescribe.

C. The Immediate Office of the Deputy Commissioner, Operations (S2A) provides the Deputy Commissioner with staff assistance on the full range of his/her responsibilities.

1. The Senior Advisor to the Deputy Commissioner, Operations (S2A-2) assists the Deputy Commissioner on a wide variety of special management issues affecting Agency operations and the delivery of SSA programs to the public.

D. The Office of Central Operations (OCO) (S2R) provides executive

direction and leadership for the nationwide establishment and maintenance of basic records supporting Social Security programs, foreign claims operations and OCO disability operations. It manages centralized records operations and a stand alone data operations center (DOC). The Office receives and processes Social Security earnings reports from private and governmental employers and adjustments or corrections to posted earnings. The Office maintains Social Security enumeration and earnings records in various media and conducts an ongoing data exchange with the Treasury Department to compile and verify individual earnings data. It directs the OCO processing of claims under disability benefits programs and maintains beneficiary rolls. It directs the OCO initial adjudication and reconsideration of disability claims excluded from State agency jurisdiction and directs the OCO authorization of disability and auxiliary claims not authorized by Field Offices (FOs) at the initial, reconsideration and appeal levels. It determines whether and when eligibility or payments should be terminated, suspended, continued, increased or reduced in amount. It recovers or waives recovery of amounts incorrectly paid to beneficiaries. It directs the development, adjudication and authorization of payment or disallowance of claims for Retirement, Survivors and Disability Insurance (RSDI) benefits filed by persons in foreign countries; determines eligibility for Medicare on related claims; and determines entitlement to benefits based on international Social Security agreements. It serves as liaison on operational issues which affect the administration of the United States Social Security program abroad, with the Department of State, other Federal agencies, agencies of foreign governments and private organizations.

E. The Office of the Regional Commissioner (ORC) (S2D). An Office of the Regional Commissioner serves as the principal SSA component in each of SSA's ten regions. Each ORC ensures effective SSA interaction with other Federal agencies, State welfare agencies, State disability determination services (DDSs) and other regional and local organizations. The Office provides regional program leadership and technical direction for the RSDI and the Supplemental Security Income (SSI) programs. It issues regional supplementary operating policy and procedures for these programs. It directs a region-wide network of FOs, teleservice centers (TSCs) and, in each

of the six regions where present, a Program Service Center (PSC). The Office manages and coordinates SSA regional operations. It provides overall management direction for the provision of personnel services and administrative support to SSA regional components. It establishes regional priorities and issues policy directives consistent with national program objectives, operational requirements and systems; and implements a regional SSA public affairs program. Each Office maintains a broad overview of administrative operations of the SSA RO, the Office of Hearings and Appeals (OHA) offices in the region and, in region 3, the DOC to ensure effective coordination of SSA activities at the regional level.

F. The Office of Public Service and Operations Support (OPSOS) (S2N) provides operations analysis, program support, service to the public and employee services for the Deputy Commissioner, Operations (DCO), and conducts studies and analyses. The Office provides broad operations support to FOs, TSCs, PSCs, and OCO. OPSOS also integrates operational delivery of public services under the RSDI, SSI and health insurance (HI) programs for domestic beneficiaries and delivery of RSDI program services to foreign beneficiaries. The Office provides broad operations support to the maintenance of the basic earnings data which support the Social Security programs. It also conducts activities associated with the overall effectiveness and efficiency of the DCO components. It directs and coordinates internal management support functions to ensure effective position management, workforce utilization and management analysis and planning. It directs the overall DCO budget process; and it plans, implements, manages and assesses the delivery of SSA programs and related services to the public.

G. The Office of Telephone Services (OTS) (S2Q) plans, implements, operates and evaluates SSA telephone service to the public delivered by way of the national 800 Number and SSA FOs. It plans and conducts studies, pilots and analyses of 800 Number and FO telephone operations to assess and improve the service provided. It provides direct support to 36 TSCs and approximately 1,300 FOs, including developing and communicating uniform operating policies and procedures. It maintains close, effective working relationships with SSA policy, program and administrative components, with other Federal agencies, and with vendors which have important roles in the delivery and evaluation of SSA telephone service to the public. It also

manages SSA national 800 Number network operation, designs and administers call routing plans, continuously monitors call handling, and adjusts routing to handle emergency situations and to maximize call answering effectiveness and efficiency.

H. The Office of Automation Support (OAS) (S2L) is responsible for integrating service delivery and employee concerns with modern technology. It determines and defines DCO requirements for software and hardware support. OAS directs user evaluations of new technology assuring that technology considered for adoption meets DCO needs. It also coordinates all implementation activities. OAS develops, implements and administers evaluative tools for hardware purchases and software development. It assures that the most recent appropriate technology is integrated into the operations of all DCO components.

Delete:

Subchapter S2B, the Office of the Central Records Operations and Subchapter S2H, the Office of Disability and International Operations.

Establish:

Subchapter S2R, the Office of Central Operations.

Subchapter S2R

Office of Central Operations

S2R.00 Mission

S2R.10 Organization

S2R.20 Functions

Section S2R.00 *The Office of Central Operations—(Mission):*

The Office of Central Operations (OCO) (S2R) provides executive direction and leadership for: the nationwide establishment and maintenance of basic records supporting Social Security programs; foreign claims operations; and OCO disability operations. It manages centralized records operations and a stand alone DOC.

The Office receives and processes Social Security earnings reports from private and governmental employers and adjustments or corrections to posted earnings. The Office maintains Social Security enumeration and earnings records in various media and conducts an ongoing data exchange with the Treasury Department to compile and verify individual earnings data. It directs the OCO processing of claims under disability benefits programs and maintains beneficiary rolls. It directs the OCO initial adjudication and reconsideration of disability claims excluded from State agency jurisdiction and directs the OCO authorization of disability and auxiliary claims not

authorized by FOs at the initial, reconsideration and appeal levels. It determines whether and when eligibility should be terminated, suspended or continued; or payments increased or reduced in amount. It recovers or waives recovery of amounts incorrectly paid to beneficiaries. It directs the development, adjudication, and authorization of payment or disallowance of claims for RSDI benefits filed by persons in foreign countries; determines eligibility for Medicare on related claims; and determines entitlement to benefits based on international Social Security agreements. It serves as liaison on operational issues which affect the administration of the United States Social Security program abroad, with the Department of State, other Federal agencies, agencies of foreign governments and private organizations.

Section S2R.10 *The Office of Central Operations—(Organization):*

The Office of Central Operations, under the leadership of the Associate Commissioner, OCO, includes:

A. The Associate Commissioner, Office of Central Operations (S2R).

B. The Deputy Associate Commissioner, Office of Central Operations (S2R).

C. The Immediate Office of the Associate Commissioner, Office of Central Operations (S2R).

1. The Assistant Associate Commissioner for Disability Operations (S2RA).

a. The Divisions of Disability Operations (S2RA1, 2, 3, 4).

b. The Division of Direct Service Operations (S2RA5).

2. The Assistant Associate Commissioner for International Operations (S2RE).

a. The Division of International Operations (S2RE1).

3. The Assistant Associate Commissioner for Earnings Operations (S2RB).

a. The Division of Earnings Record Operations (S2RB1).

b. The Division of Employer Services (S2RB2).

c. The Wilkes-Barre Data Operations Center (S2RB-F3).

4. The Assistant Associate Commissioner for Management and Operations Support (S2RC).

a. The Center for Systems and Logistics Support (S2RC1).

b. The Center for Management Support (S2RC2).

c. The Center for Program Support (S2RC3).

d. The Center for Material Resources Support (S2RC4).

Section S2R.20 The Office of Central Operations—(Functions):

A. The Associate Commissioner, OCO (S2R) is directly responsible to the Deputy Commissioner, Operations for carrying out OCO's mission and managing its respective components.

B. The Deputy Associate Commissioner, OCO (S2R) assists the Associate Commissioner, OCO in carrying out his/her responsibilities and performs other duties as the Associate Commissioner may prescribe.

C. The Immediate Office of the Associate Commissioner, OCO (S2R) provides internal operations and management support and assistance to the Associate Commissioner and all OCO components.

1. The Assistant Associate Commissioner for Disability Operations (S2RA) is responsible for planning and directing a major portion of the operations administered by OCO. He/she is responsible for the planning and direction of four divisions which review, adjudicate and reconsider claims for Social Security disability and auxiliary benefits, and a fifth division, which provides OCO service to the public by telephone and applies and evaluates proposed alternative ways of performing OCO functions.

a. The Divisions of Disability Operations (S2RA1,2,3,4) each direct and coordinate the activities of twelve OCO process modules which adjudicate, pay, maintain and reconsider domestic disability claims excluded from State agency jurisdiction involving claimants and beneficiaries up to a specific age (54 years and 9 months at the time of this publication), related auxiliary claims, and End-Stage Renal Disease cases under the jurisdiction of OCO. They direct the review of work and earnings reports to assure that continuing disability reviews are conducted as required. They direct and coordinate the authorization of initial claims not authorized by field offices and of OCO disability claims allowed at the administrative law judge or other appellate level. The process modules: make representative-payee determinations; process representative-payee accountability reports; approve the payment and amount of attorney fees; offset previous SSI payments against disability insurance benefits; implement, adjust, suspend and terminate benefits; prepare benefit payment data for introduction into the computer system; maintain beneficiary payment rolls; recover or waive benefits incorrectly paid; prepare and release award certificates, denial letters and other claims-related notices; answer

inquiries regarding individual cases; expedite actions where claimant hardship is indicated; and contact Federal and State components such as the Department of Labor, the Railroad Retirement Board, Workers Compensation Commissions and SSA components, as necessary, to resolve disability claims actions.

a. The Division of Direct Service Operations (S2RA5):

1. Formulates legally defensible decisions which address all medical and legal aspects of the full range of disability and non-disability cases.

2. Responds to telephone calls from the public by providing information about eligibility, rights and benefits for RSDI, HI, and SSI; and makes referrals regarding other types of related government and public services.

3. Conducts special studies and projects to evaluate alternative claims policy, procedures and processing operations and pilots innovative approaches or proposed changes in operations.

4. Tests alternative ideas or processes and provides analyses and recommendations concerning their feasibility for use in OCO operations.

2. The Assistant Associate Commissioner for International Operations (S2RE) plans and directs a major portion of the operations administered by OCO. He/she is responsible for a division which oversees dispersed foreign claims operations.

a. The Division of International Operations (DIO) (S2RE1) directs and coordinates activities pertinent to developing and processing foreign claims. It oversees the processing of requests for Social Security numbers from individuals residing in foreign countries, and the development and initial adjudication of Retirement, Survivors, Disability and Health Insurance claims filed abroad, including cases filed under totalization agreements. It also directs the reconsideration and continuing disability review of such disability claims. It directs the processing of post-entitlement actions, the determination of fees for attorneys and other representatives, and the proper application of tax liability to benefit payments abroad. DIO is the focal point for SSA debt management activities regarding foreign claims and benefits. It determines the proper payees for beneficiaries; recovers or waives overpayments; and processes nonreceipt-of-benefits allegations. It provides input or responds to congressional, critical, sensitive, hardship and controlled correspondence

cases; associates material; maintains records and prepares notices and correspondence. It provides translation services to SSA, prepares claims material for appealed cases, reconsiders adverse claims involving benefits for persons in foreign countries, makes findings of administrative finality and applies regulations governing the disclosure of confidential records.

This Division also serves as liaison with the Department of State, other Government agencies and SSA components on matters pertaining to the administration of the SSA program abroad. It provides technical direction and guidance to Social Security representatives stationed overseas and appraises the role of foreign service posts in administering the Social Security program abroad. It designs and conducts validation and other special studies to evaluate and foster integrity in the Social Security program overseas. It participates in negotiations with foreign government representatives, negotiates operational accords and procedures with foreign Social Security agencies for the implementation of agreements, develops requirements for totalization processing and oversees the implementation of totalization agreements. The Division provides liaison with the Department of State and other Government agencies to ensure SSA operations, systems and administrative policies and procedures are correctly carried out as they affect the Social Security program overseas. It evaluates Social Security representatives stationed overseas and ensures that necessary administrative support is provided to carry out SSA's mission abroad. It also furnishes information about Social Security foreign program matters and concerns to other SSA components, other Government agencies, members of Congress and the public. It prepares some forms and procedures for OCO and foreign service post employees; and participates with the Office of International Policy in the development of field office instructions, applications, notices, public information materials and systems requirements, for totalization processing. The Division continually evaluates the processing of cases under existing agreements.

3. The Assistant Associate Commissioner for Earnings Operations (S2RB) is responsible for planning and directing a major portion of the operations administered by OCO. He/she is responsible for the planning and direction of two divisions and a DOC which establish and maintain earnings and enumeration records supporting Social Security programs.

a. The Division of Earnings Record Operations (S2RB1):

1. Answers inquiries about earnings records, including earnings discrepancies; investigates and adjusts incorrectly reported earnings items; and resolves discrepancies where SSA records disagree with individual allegations of services rendered or remuneration received.

2. Certifies earnings record data to FOs and PSCs for use in the adjudication of RSDI cases.

3. Reviews determinations regarding the correctness of earnings data, coverage, increment years, total earnings, closing dates, primary insurance amounts and, in disability cases, determinations as to whether work requirements are met. Makes these determinations when needed.

4. Makes determinations as to coverage under the Social Security Act, as amended, of services performed by employees or self-employed individuals in earnings disagreement cases, if a claim for benefits has not been filed.

5. Maintains files of microfilmed employer wage reports, self-employed income reports, detailed earnings listings and a file of earnings reported incorrectly or incompletely by employers or by self-employed individuals.

b. The Division of Employer Services (S2RB2):

1. Corresponds with employers and the Internal Revenue Service about the correction and processing of employer wage reports and self-employment income reports.

2. Investigates and corrects improperly reported earnings items.

3. Receives, converts and processes Annual Wage Reporting (AWR) data submitted on magnetic media for input to SSA headquarters computers. Investigates and resolves magnetic media AWR exception output.

4. Maintains pre-tax-year 1987 agreements with State and interstate entities and modifications of these agreements. Reviews wage statements submitted for State and interstate entity employees.

5. Ensures that SSI payment data is exchanged with various external payment programs such as those administered by the Veterans Administration, Railroad Retirement Board, Office of Personnel Management and Department of Defense.

c. The Wilkes-Barre Data Operations Center (S2RB-F3):

1. Receives, examines and processes paper annual wage reports and other SSA program data through image-based data capturing and telecommunications

systems for input to SSA headquarters computers.

2. Electronically edits, validates and balances source data, and transmits products timely to the SSA headquarters computer complex.

3. Contacts beneficiaries, representative payees, field office personnel and/or program service center personnel to resolve post-eligibility systems exception output.

4. Is the central repository for SSI folders.

4. The Assistant Associate Commissioner for Management and Operations Support (S2RC) is responsible for the direction of four centers which perform systems, management, program, and material support functions for OCO.

a. The Center for Systems and Logistics Support (S2RC1):

1. Provides ADP hardware and software support for OCO. Conducts analyses relating to user software application development, contract maintenance and equipment use.

2. Serves as SSA liaison with the Department of the Treasury to ensure timely benefit payments.

3. Integrates and controls benefit payment processing operations.

4. Tests and validates systems enhancements.

5. Directs the development of long-range OCO systems planning and evaluates ongoing systems requirements.

6. Oversees procurement of ADP hardware and software for OCO.

7. Provides technical advice and information to managers and employees in OCO about systems development and changes that affect operations.

8. Provides programming, scheduling and operating support for automated operational, administrative, managerial and statistical computer programs for OCO and other SSA components.

9. Develops technical requirements for information reporting systems. Maintains the OCO magnetic tape library.

10. Coordinates systems support services, health and safety matters, laborer services, transportation, projects concerning the maintenance and performance of capitalized equipment and other property inventories, and provides input to budget submittals for equipment, furniture and supplies.

b. The Center for Management Support (S2RC2):

1. Provides administrative support to the Associate Commissioner, OCO; and the OCO Assistant Associate Commissioners in such areas as:

—Personnel management.

—Labor relations.

—Budget development and management.

—Management information and analysis.

—Organization planning.

2. Develops and conducts OCO-wide operational training and employee development activities. Analyzes and evaluates training needs and effectiveness. Ensures that required Agency-level, other Government agency, and private vendor training is provided.

3. Performs independent reviews to detect and prevent employee and beneficiary fraud. Plans, develops and implements the OCO security program and conducts security reviews. Reviews beneficiary fraud cases and determines whether cases will be referred for consideration for prosecution.

c. The Center for Program Support (S2RC3):

1. Conducts operations analyses and provides support to the Associate Commissioner of OCO to resolve operational and procedural problems.

2. Reviews existing and proposed operating procedures to determine their effectiveness. Modifies or devises interim instructions, as necessary.

3. Monitors legislative activities, Commissioner decisions and other sources to determine their potential impact on OCO organizations and/or operations.

4. Identifies and determines the impact of existing or new workloads to be processed.

5. Develops comprehensive programs designed to assess and evaluate the impact of systems modernization plans on OCO functions, components and positions.

6. Designs and conducts studies to analyze programmatic office automation activities, technology needs and systems operations in order to recommend enhancements to capabilities. Evaluates systems changes prior to implementation and conducts post-implementation analyses.

d. The Center for Material Resources Support (S2RC4):

1. Delivers, distributes and dispatches mail for OCO. Provides internal mail and central microfilm storage and retrieval services to OCO.

2. Develops and maintains contracts for microphotographic services for SSA. Maintains master copies of basic systems and microfilm records to ensure continuous operations should records be destroyed. Reproduces, on film, a variety of employer and employee records for current use and for preservation.

3. Oversees and maintains the OCO folder and record control operations.

Identifies and resolves folder and record control problems and coordinates case location activities.

4. Retrieves claims folders of denied or terminated Title II and Title XVI claims pursuant to the provisions of various class action lawsuits and determines if individuals are members of the specified classes.

5. Sorts incoming correspondence to identify all actionable and prong-file material. Actionable material is processed, or forwarded for substantive review and action.

6. Develops and manages contracts for services to maintain folder storage and file maintenance activities in a variety of geographically dispersed locations.

Dated: May 27, 1998.

Kenneth S. Apfel,

Commissioner of Social Security.

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SOCIAL SECURITY ADMINISTRATION

Statement of Organization, Functions and Delegations of Authority

This statement amends part S of the Statement of the Organization, Functions and Delegations of Authority which covers the Social Security Administration (SSA). Chapter S4 covers the Deputy Commissioner for Systems. Notice is given that Subchapter S4K, the Office of Information Management (OIM), is being amended to reflect a realignment of functions. Functions of a Division to be abolished are being dispersed to other areas within OIM and a new Division is being established. The revised chapter reads as follows:

Section S4K.00 *The Office of Information Management—(Mission)*
Amend to read as follows:

The Office of Information Management (OIM) provides overall management and development of the SSA-wide administrative and management information systems. It is responsible for long-range planning and analyses to define new and improved systems processes to support SSA's long-term administrative, management information and office automation needs. Directs the coordination of user requirements with private contractors, the SSA user community and the State Disability Determination Services to ensure efficient and effective administration of management information (MI) needs and related systems support.

Develops technical specifications for the acquisition, implementation and operation of administrative, MI and

office automation ADP and telecommunications resources.

Section S4K.10 *The Office of Information Management—(Organization):*

Delete:

E. The Division of Information Systems Policy and Administration (S4KC).

Reletter:

"F" to "E" and "G" to "F"

Establish:

G. The Division of Office Systems Development (S4KH).

Section S4K.20 *The Office of Information Management—(Functions):*

D. Division of Information Resource Management (S4KB).

Add:

9. Establishes, enforces and implements security procedures and assures they are followed and authorized access is granted to administrative and MI data bases/files.

10. Plans, analyzes, designs, develops and maintains the central repository containing information about all of SSA's admin/MI applications. Responsibilities include developing and implementing repository policies, standards, guidelines, automated access, information dissemination and update.

Delete in its entirety:

E. Division of Information Systems Policy and Administration (S4KC).

Reletter "F" to "E" and "G" to "F".

E. Division of Administrative Systems Development (S4KE).

Amend to read as follows:

2. Designs, develops, coordinates and implements new administrative application systems and enhancements to existing systems which include financial/budget, human resources and payroll systems.

F. Division of Management Information Systems Development (S4KG).

Amend to read as follows:

1. Develops SSA-wide work measurement and performance management systems, as well as component work measurement systems for the field, State agencies and Regional Program and Integrity Reviews offices.

2. Develops audit and analyses of MI systems and reports to ensure adherence to users' and Agency needs, Federal and SSA guidelines and integrity standards.

3. Plans, develops and coordinates MI policy and integration among all involved SSA components, and plans for the transition to, and integration with, current SSA automated information systems and with those of the future.

4. Designs, develops, coordinates and implements new MI application systems

and enhancements to existing systems which include workload management, work measurement, program demographics, earnings and employee/employer statistics.

Establish:

G. Division of Office Systems Development (S4KH).

1. Designs, develops, coordinates and implements new application systems and enhancements to existing systems to support quality assurance, audit, investigations, action tracking, actuarial, and Disability Determination Services activities.

2. Designs, develops and implements enterprise-wide assignment tracking and document management applications in the IWS/LAN environment.

3. Develops and maintains systems in support of the Agency's ongoing requests for program demographics information.

4. Develops systems to support the quality assurance and quality control reviews performed by the Office of Program and Integrity Reviews at the central office, regional office and satellite office level.

Dated: April 8, 1998.

Paul D. Barnes,

Deputy Commissioner for Human Resources.

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SOCIAL SECURITY ADMINISTRATION

Statement of Organization, Functions and Delegations of Authority

This statement amends Part S of the Statement of the Organization, Functions and Delegations of Authority which covers the Social Security Administration (SSA). Chapter S4 covers the Deputy Commissioner for Systems. Notice is given that Subchapter S4E, the Office of Telecommunications and Systems Operations (OTSO), is being amended to reflect a realignment of division functions and the establishment of a new division. The revised chapter reads as follows:

Section S4E.10 *The Office of Telecommunications and Systems Operations—(Organization):*

Establish:

O. The Division of Client/Server Configuration (S4ES).

Section S4E.20 *The Office of Telecommunications and Systems Operations—(Functions):*

Establish:

O. The Division of Client/Server Configuration (S4ES).

1. Directs the design, development, implementation, maintenance and