

DEPARTMENT OF HEALTH AND HUMAN SERVICES**National Institutes of Health****Center for Scientific Review; Proposed Collection; Comment Request; Partner and Customer Satisfaction Surveys**

SUMMARY: In compliance with the requirement of Section 3506(c)(2)(A) of the Paperwork Reduction Act of 1995 for the opportunity for public comment on the proposed data collection projects, the Center for Scientific Review (CSR), the National Institutes of Health (NIH), will publish periodic summaries of proposed projects to be submitted to the Office of Management and Budget (OMB) for review and approval.

Proposed Collection: Title: Partner and Customer Satisfaction Surveys. Type of Information Collection Request: New request. Need and Use of Information Collection: The information collected in these surveys will be used by the Center for Scientific Review personnel: (1) to assess the quality of operations and processes used by CSR to review grant applications; (2) to assess the quality of service provided to our partners and customers; (3) to assist with the design of modifications of these operations, processes, and services, based on partner and customer input; (4) to develop new modes of operation based on partner and customer need; and (5) to obtain partner and customer feedback about the efficacy of implemented modifications. These surveys will almost certainly lead to quality improvement activities and will enhance and/or streamline CSR's operations. The major mechanism by which CSR will request input is through surveys. The surveys for partners is generic and tailored for Scientific Review Group (SGR) past and present members and chairs. The survey for customers, i.e., grant applicants, will have slight variations determined by which category of scientific review group the researcher/investigator's grant application is reviewed. Surveys will be collected as written documents or via Internet. Information gathered from these surveys will be presented to, and used directly by, CSR management to enhance the operations, processes, and services of our organization. Frequency of Response: The participants will respond yearly.

Affected public: Universities, not-for-profit institutions, business or other for-profit, small business and organizations and individuals. Type of Respondents: Adult scientific professionals. The annual reporting burden is as follows: It is estimated that the survey form will

take 20 minutes to complete. The annual hour burden is, therefore, estimated to be 1,932 hour for 5,855 respondents in FY 2001, 1,932 hours for 5,855 respondents in FY 2002, 1,932 hours for 5,855 respondents in FY 2003. Estimated costs to the respondents consists entirely of their time. Costs for time estimated using a rate of \$38.00 per hour for SGR members, SGR chairs, and principal investigators/grant applicants. The estimated annual cost for each year for which the generic clearance is requested is \$73,421 for FY 2001, \$73,421 for FY 2002, \$73,421 for FY 2003. No additional costs should be incurred by respondents or recordkeepers.

Requests for Comments: Written comments and/or suggestions from the public and affected agencies are invited on one or more of the following points: (1) Whether the proposed collection of information is necessary for the proper performance of the functions of the CSR, including whether the information will have practical utility; (2) The accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used; (3) Ways to enhance the quality, utility, and clarity of the information to be collected; and (4) Ways to minimize the burden of the collection of information on those who are to respond while maintaining their anonymity, including the use of automated, electronic, mechanical, or other technological collection techniques or other forms of information technology.

FOR FURTHER INFORMATION: To request more information on the proposed project or to obtain a copy of the data collection plans, contact: Elliot Postow, Ph.D., Director, Division of Molecular and Cellular Mechanisms, Center for Scientific Review, National Institutes of Health, 6701 Rockledge Drive, Room 4160 MSC 7806, Bethesda, MD 20892-7806, or call non-toll-free: 301-435-0911, or e-mail your request or comments, including your address to postowe@drg.nih.gov

COMMENTS DUE DATE: Comments regarding this information collection are best assured of having their full effect if received by July 26, 1999.

Dated: May 19, 1999.

Chris Wisdom,

Executive Officer, CSR.

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BILLING CODE 4140-01-M

DEPARTMENT OF HEALTH AND HUMAN SERVICES**National Institutes of Health****National Eye Institute; Notice of Meeting**

Pursuant to section 10(d) of the Federal Advisory Committee Act, as amended (5 U.S.C. Appendix 2), notice is hereby given of a meeting of the Board of Scientific Counselors, National Eye Institute.

The meeting will be open to the public as indicated below, with attendance limited to space available. Individuals who plan to attend and need special assistance, such as sign language interpretation or other reasonable accommodations, should notify the Contact Person listed below in advance of the meeting.

The meeting will be closed to the public as indicated below in accordance with the provisions set forth in section 552b(c)(6), Title 5 U.S.C., as amended for the review, discussion, and evaluation of individual intramural programs and projects conducted by the National Eye Institute, including consideration of personnel qualifications and performance, and the competence of individual investigators, the disclosure of which would constitute a clearly unwarranted invasion of personal privacy.

Name of Committee: Board of Scientific Counselor, National Eye Institute.

Date: June 21-22, 1999.

Open: June 21, 1999, 9:00 a.m. to 10:00 a.m.

Agenda: Opening remarks by the Director, Intramural Research Program, on matters concerning the intramural program of the NEI.

Place: Building 10, Room 10B16, Bethesda, MD 20892.

Closed: June 21, 1999, 10:00 a.m. to 5:00 p.m.

Agenda: To review and evaluate personal qualifications and performance, and competence of individual investigators.

Place: Building 10, Room 10B16, Bethesda, MD 20892.

Closed: June 22, 1999, 9:00 a.m. to 5:00 p.m.

Agenda: To review and evaluate personal qualifications and performance, and competence of individual investigators.

Place: Building 10, Room 10B16, Bethesda, MD 20892.

Contact Person: Robert B. Nussenblatt, MD, Director, Intramural Research Program, National Eye Institute, National Institutes of Health, PHS, DHHS, Bethesda, MD 20892, 301-496-2123.

(Catalogue of Federal Domestic Assistance Program Nos. 93.867, Vision Research, National Institutes of Health, HHS)