

on—customer personas and journey maps, see <https://performance.gov/cx/projects>), and reports and summaries of customer feedback data and user insights. It will also provide Government-wide data on customer experience that can be displayed on Performance.gov to help build transparency and accountability of Federal programs to the customers they serve.

As a general matter, these information collections will not result in any new system of records containing privacy information and will not ask questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

OMB will only submit collections if they meet the following criteria:

- The collections are voluntary;
- The collections are low-burden for respondents (based on considerations of total burden hours or burden-hours per respondent) and are low-cost for both the respondents and the Federal Government;
- The collections are non-controversial and do not raise issues of concern to other Federal agencies;
- Any collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near future;
- Personally identifiable information (PII) is collected only to the extent necessary and is not retained;
- Information gathered is intended to be used for general service improvement and program management purposes;
- Upon agreement between OMB and the agency all or a subset of information may be released as part of A-11, Section 280 requirements only on [performance.gov](https://performance.gov);
- Summaries of customer research and user testing activities may be included in public-facing customer journey maps or summaries; and
- Additional release of data must be coordinated with OMB.

These responses will inform efforts to improve or maintain the quality of service offered to the public. If this information is not collected, vital feedback from customers and stakeholders on services will be unavailable.

*Current Action:* New Collection of Information.

*Type of Review:* New.

*Affected Public:* Individuals and households; businesses and organizations; State, local, territorial, or Tribal governments.

*Estimated Number of Respondents:* Below is a preliminary estimate of the

aggregate burden hours for this new collection. OMB will provide refined estimates of burden in subsequent notices.

*Average Expected Annual Number of Activities:* Approximately five types of customer experience activities such as feedback surveys, focus groups, user testing, and interviews.

*Average Number of Respondents per Activity:* 1 response per respondent per activity.

*Annual Responses:* 2,001,550.

*Average Minutes per Response:* 2–60 minutes, dependent upon activity.

*Burden Hours:* OMB estimates approximately 101,125 burden hours.

*Request for Comments:* Comments are invited on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden (including hours and cost) of the proposed collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. In general, comments submitted in response to this notice will be summarized and/or included in the request for approval of this information collection; they also will become a matter of public record.

**Jason S. Miller,**

*Deputy Director of Management.*

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**BILLING CODE 3110-01-P**

## MORRIS K. UDALL AND STEWART L. UDALL FOUNDATION

### Sunshine Act Meetings

**TIME AND DATE:** 9:00 a.m. to 2:00 p.m. (PDT), Wednesday, April 27, 2022.

**PLACE:** The University of Arizona President's Office Conference Room, Old Main, Room 200, 1200 East University Boulevard, Tucson, Arizona, 85721.

**STATUS:** This meeting will be open to the public. Members of the public who would like to attend this meeting may request remote access by contacting Elizabeth Monroe at [monroe@udall.gov](mailto:monroe@udall.gov) prior to April 27 to obtain the teleconference connection information.

**MATTERS TO BE CONSIDERED:** (1) Call to Order and Chair's Remarks; (2)

University of Arizona's Remarks and Welcome; (3) Council on Environmental Quality's Remarks; (4) Executive Director's Remarks; (5) Consent Agenda Approval (Minutes of the October 28, 2021, Board of Trustees Meeting; Board Reports submitted for Data and Information Technology, Education Programs, Finance and Internal Controls, John S. McCain III National Center for Environmental Conflict Resolution, and Udall Center for Studies in Public Policy-Native Nations Institute for Leadership, Management, and Policy-The University of Arizona Libraries, Special Collections; resolution regarding Amendment of Operating Procedures of the Board of Trustees of the Morris K. Udall and Stewart L. Udall Foundation; and Board takes notice of any new and updated personnel policies and internal control methodologies); (6) Update on Udall Foundation-University of Arizona Collaborations; (7) Grants, Gifts, and Donations Update; (8) Office Relocation of Udall Foundation Tucson, Arizona Headquarters; (9) Recognition of Former Trustee and Former Executive Director; (10) Recognition of Long-Serving Board Officers; and (11) Trustee Ethics Training.

**CONTACT PERSON FOR MORE INFORMATION:** David P. Brown, Executive Director, 130 South Scott Avenue, Tucson, AZ 85701, (520) 901-8560.

Dated: April 12, 2022.

**David P. Brown,**

*Executive Director, Morris K. Udall and Stewart L. Udall Foundation, and Federal Register Liaison Officer.*

[FR Doc. 2022-08129 Filed 4-12-22; 4:15 pm]

**BILLING CODE 6820-FN-P**

## NATIONAL SCIENCE FOUNDATION

### Sunshine Act Meetings

The National Science Board's Committee on Strategy's Subcommittee on Technology, Innovation and Partnerships hereby gives notice of the scheduling of a teleconference for the transaction of National Science Board business pursuant to the NSF Act and the Government in the Sunshine Act.

**TIME AND DATE:** Monday, April 18, 2022, from 11:15 a.m.–12:00 p.m. EDT.

**PLACE:** This meeting will be held by teleconference through the National Science Foundation, 2415 Eisenhower Avenue, Alexandria, VA 22314.

**STATUS:** Closed.

**MATTERS TO BE CONSIDERED:** The agenda is: Subcommittee Chair's Opening Remarks; Approval of Minutes from February 11, 2022; and Discussion of Technology, Innovation, and