

BUREAU OF CONSUMER FINANCIAL PROTECTION

[Docket No. CFPB–2022–0040]

Request for Information Regarding Relationship Banking and Customer Service**AGENCY:** Bureau of Consumer Financial Protection.**ACTION:** Notice; request for information; extension of comment period.

SUMMARY: On June 14, 2022, the Consumer Financial Protection Bureau (Bureau or CFPB) requested information from the public regarding relationship banking and how consumers can assert the right to obtain timely responses to requests for information about their accounts from banks and credit unions with more than \$10 billion in assets, as well as from their affiliates. The request for comment was published in the *Federal Register* on June 21, 2022, in a document titled, “Request for Information Regarding Relationship Banking and Customer Service.” The Bureau has determined that a 30-day extension of the comment period until August 22, 2022, is appropriate.

DATES: The end of the comment period for the document titled, “Request for Information Regarding Relationship Banking and Customer Service,” published on June 21, 2022 (87 FR 36828), is extended from July 21, 2022, until August 22, 2022.

ADDRESSES: You may submit comments, identified by Docket No. CFPB–2022–0040, by any of the following methods:

- *Federal eRulemaking Portal:* <https://www.regulations.gov>. Follow the instructions for submitting comments.

- *Email:* RelationshipBankingAndCustomerService@cfpb.gov. Include Docket No. CFPB–2022–0040 in the subject line of the message.

- *Mail/Hand Delivery/Courier:* Comment Intake—Relationship Banking, Consumer Financial Protection Bureau, 1700 G Street NW, Washington, DC 20552. Please note that due to circumstances associated with the COVID–19 pandemic, the CFPB discourages the submission of comments by hand delivery, mail, or courier.

Instructions: The CFPB encourages the early submission of comments. All submissions should include document title and docket number. Because paper mail in the Washington, DC area and at the CFPB is subject to delay, commenters are encouraged to submit comments electronically. In general, all comments received will be posted without change to <https://>

www.regulations.gov. In addition, once the CFPB’s headquarters reopens, comments will be available for public inspection and copying at 1700 G Street NW, Washington, DC 20552, on official business days between the hours of 10 a.m. and 5 p.m. Eastern Time. At that time, you can make an appointment to inspect the documents by telephoning 202–435–7275. All comments, including attachments and other supporting materials, will become part of the public record and subject to public disclosure. Proprietary information or sensitive personal information, such as account numbers or Social Security numbers, or names of other individuals, should not be included. Comments will not be edited to remove any identifying or contact information.

FOR FURTHER INFORMATION CONTACT: Leslie Parrish, Deputy Assistant Director, Consumer Credit, Payments, and Deposits Markets, or Ted Wegner, Policy Analyst, Office of Consumer Education, at 202–435–7700. If you require this document in an alternative electronic format, please contact CFPB_Accessibility@cfpb.gov.

SUPPLEMENTARY INFORMATION: On June 14, 2022, the Bureau issued a Request for Information seeking information from the public on what customer service obstacles consumers face in the banking market, and specifically, what information would be helpful for consumers to obtain from depository institutions pursuant to section 1034(c) of the CFPA.¹ Under section 1034(c) of the Consumer Financial Protection Act (CFPA), consumers have a legal right to obtain information from the approximately 175 largest banks and credit unions in the country with more than \$10 billion in assets, as well as from their affiliates. Through this statutory authority, consumers are able to gain valuable insight into their accounts by requesting certain account information from their depository institution. Allowing an additional comment period will provide additional opportunity for the public to prepare comments related to this inquiry. Therefore, the Bureau is extending the comment period for this request until August 22, 2022.

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Consumer Financial Protection Bureau.*

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¹ See 87 FR 36828 (June 21, 2022).

DEPARTMENT OF DEFENSE**Office of the Secretary****Notice of Virtual Listening Session****AGENCY:** Department of Defense (DoD).**ACTION:** Notice; announcement of virtual listening session.

SUMMARY: The Department of Defense Internal Review Team on Racial Disparities in the Investigative and Military Justice Systems will host a virtual listening session on July 27, 2022. The purpose of this session is to receive oral feedback from a variety of groups on topics of general interest to the Internal Review Team. Target respondent groups include: (1) racial affinity groups with an interest in criminal justice, law enforcement, or racial equity in the military; (2) professional organizations representing criminal justice or law enforcement personnel, advocacy groups focused on the military justice system, and organizations focused on issues relating to race, justice, and the law; (3) members of Congress and staff of the Committees on Armed Services of the Senate and the House of Representatives, and interested House Caucuses; (4) components of other Federal agencies, Congressionally-chartered organizations, and Federally Funded Research and Development Centers; and (5) “think tanks” and members of academia with significant experience in issues at the intersection of race and policing, criminal justice, or the military justice system. Groups and other interested members of the public may also attend the virtual listening session on a “view/listen only” basis. Groups and interested members of the public are also invited to submit written feedback, including related data and research. For more information on this event see the **SUPPLEMENTARY INFORMATION** section of this announcement.

DATES: The Internal Review Team on Racial Disparities in the Investigative and Military Justice Systems will host a virtual listening session on July 27, 2022. The virtual listening session will be conducted via live webcast and will be open to participation by a variety of groups interested in providing oral feedback. In addition, groups and interested members of the public may participate in all or part of the virtual listening session in a “view/listen only” mode. The session will start at 10:00 a.m. eastern time (ET) and will end no later than 2:00 p.m. ET. Virtual check-in for the event will begin at 9:00 a.m. ET. The deadline for groups to register