

**BUREAU OF CONSUMER FINANCIAL PROTECTION**

[Docket No. CFPB–2023–0019]

**Agency Information Collection Activities: Comment Request****AGENCY:** Bureau of Consumer Financial Protection.**ACTION:** Notice and request for comment.

**SUMMARY:** In accordance with the Paperwork Reduction Act of 1995 (PRA), the Consumer Financial Protection Bureau (Bureau or CFPB) is requesting the extension of the Office of Management and Budget's (OMB's) approval for an existing information collection titled "Consumer Response Company Response Survey" approved under OMB Control Number 3170–0069.

**DATES:** Written comments are encouraged and must be received on or before May 8, 2023 to be assured of consideration.

**ADDRESSES:** You may submit comments, identified by the title of the information collection, OMB Control Number (see below), and docket number (see above), by any of the following methods:

- *Federal eRulemaking Portal:* <https://www.regulations.gov>. Follow the instructions for submitting comments.
- *Email:* [PRA\\_Comments@cfpb.gov](mailto:PRA_Comments@cfpb.gov). Include Docket No. CFPB–2023–0019 in the subject line of the email.

- *Mail/Hand Delivery/Courier:* Comment Intake, Consumer Financial Protection Bureau (Attention: PRA Office), 1700 G Street NW, Washington, DC 20552. Because paper mail in the Washington, DC area and at the Bureau is subject to delay, commenters are encouraged to submit comments electronically.

Please note that comments submitted after the comment period will not be accepted. In general, all comments received will become public records, including any personal information provided. Sensitive personal information, such as account numbers or Social Security numbers, should not be included.

**FOR FURTHER INFORMATION CONTACT:** Requests for additional information should be directed to Anthony May, PRA Officer, at (202) 841–0544, or email: [CFPB\\_PRA@cfpb.gov](mailto:CFPB_PRA@cfpb.gov). If you require this document in an alternative electronic format, please contact [CFPB\\_Accessibility@cfpb.gov](mailto:CFPB_Accessibility@cfpb.gov). Please do not submit comments to these email boxes.

**SUPPLEMENTARY INFORMATION:**

*Title of Collection:* Consumer Response Company Response Survey.  
*OMB Control Number:* 3170–0069.

*Type of Review:* Extension without change of a currently approved collection.

*Affected Public:* Individuals or households.

*Estimated Number of Respondents:* 66,700.

*Estimated Total Annual Burden Hours:* 4,669.

*Abstract:* The Bureau will use this information collection to garner consumer feedback through an optional survey at the end of the consumer complaint process. Through the existing survey, consumers have the option to provide feedback on the company's response to and handling of their complaint. The results of this feedback are shared with the company that responded to the complaint to inform its complaint handling. The Bureau also uses this feedback as one of several inputs to inform its work to assess the accuracy, completeness, and timeliness of company responses to consumer complaints.

This information collection asks three questions about the company's response to and handling of any complaint and requires a narrative description in support of any provided answers. Positive feedback about the company's handling of the consumer's complaint would be reflected by affirmative answers to each question and by the narrative in support of each answer. The Company Response Survey allows consumers to offer both positive and negative feedback on their complaint experience.

*Request for Comments:* Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the Bureau, including whether the information will have practical utility; (b) The accuracy of the Bureau's estimate of the burden of the collection of information, including the validity of the methods and the assumptions used; (c) Ways to enhance the quality, utility, and clarity of the information to be collected; and (d) Ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Comments submitted in response to this notice will be summarized and/or included in the request for OMB's approval. All comments will become a matter of public record.

**Anthony May,**

*Paperwork Reduction Act Officer, Consumer Financial Protection Bureau.*

[FR Doc. 2023–04796 Filed 3–8–23; 8:45 am]

**BILLING CODE 4810–AM–P**

**DEPARTMENT OF DEFENSE****Department of the Army, Corps of Engineers****Inland Waterways Users Board Meeting Notice****AGENCY:** Department of the Army, U.S. Army Corps of Engineers, DoD.**ACTION:** Notice of open Federal Advisory Committee meeting.

**SUMMARY:** The Department of the Army is publishing this notice to announce the Federal Advisory Committee meeting of the U.S. Army Corps of Engineers, Inland Waterways Users Board (Board). This meeting is open to the public. For additional information about the Board, please visit the committee's website at <https://www.iwr.usace.army.mil/Missions/Navigation/Inland-Waterways-Users-Board/>.

**DATES:** The Army Corps of Engineers, Inland Waterways Users Board will conduct a meeting from 9 a.m. to 2:30 p.m. EST on April 13, 2023.

**ADDRESSES:** The Inland Waterways Users Board meeting will be conducted at the Senator John Heinz History Center, 1212 Smallman Street, Pittsburgh, Pennsylvania 15222, 412–454–6000. The online virtual portion of the Inland Waterways Users Board meeting can be accessed at <https://usace1.webex.com/meet/ndc.nav>, Public Call-in: USA Toll-Free 844–800–2712, USA Caller Paid/International Toll: 1–669–234–1177 Access Code: 199 117 3596, Security Code 1234.

**FOR FURTHER INFORMATION CONTACT:** Mr. Mark R. Pointon, the Designated Federal Officer (DFO) for the committee, in writing at the Institute for Water Resources, U.S. Army Corps of Engineers, ATTN: CEIWR–GN, 7701 Telegraph Road, Casey Building, Alexandria, VA 22315–3868; by telephone at 703–428–6438; and by email at [Mark.Pointon@usace.army.mil](mailto:Mark.Pointon@usace.army.mil). Alternatively, contact Mr. Steven D. Riley, an Alternate Designated Federal Officer (ADFO), in writing at the Institute for Water Resources, U.S. Army Corps of Engineers, ATTN: CEIWR–NDC, 7701 Telegraph Road, Casey Building, Alexandria, VA 22315–3868; by telephone at 703–659–3097; and by email at [Steven.D.Riley@usace.army.mil](mailto:Steven.D.Riley@usace.army.mil).

**SUPPLEMENTARY INFORMATION:** This committee meeting is being held under the provisions of Chapter 10 of title 5, United States Code (U.S.C.) (commonly known as the "Federal Advisory Committee Act" or "FACA"), section 552b of title 5, U.S.C. (commonly known as the "Government in the

Sunshine Act”), and sections 102–3.140 and 102–3.150 of title 41, Code of Federal Regulations (CFR).

**Purpose of the Meeting:** The Board is chartered to provide independent advice and recommendations to the Secretary of the Army on construction and rehabilitation project investments on the commercial navigation features of the inland waterways system of the United States. At this meeting, the Board will receive briefings and presentations regarding the investments, projects, and status of the inland waterways system of the United States and conduct discussions and deliberations on those matters. The Board is interested in written and verbal comments from the public relevant to these purposes.

**Agenda:** At this meeting the agenda will include the status of the Inland Waterways Trust Fund (IWTF) and review of reported IWTF revenues, transfers and balances; Fiscal Year (FY) 2023 Work Plan funding for Navigation, and status of the FY 2024 Budget; update of Remote Lock Operations; follow up of Low Water on the waterways; updates of inland waterways projects for the Upper Ohio River Navigation (Montgomery Lock), Mississippi River-Illinois Waterway Navigation and Ecosystem Sustainability Program (NESP), McClellan-Kerr Arkansas River Navigation System (MKARNS) Three Rivers, Arkansas, and 12-foot Channel Deepening Project, status of the ongoing construction activities for the Monongahela River Locks and Dams 2, 3, and 4, Chickamauga Lock and the Kentucky Lock projects.

**Availability of Materials for the Meeting.** A copy of the agenda or any updates to the agenda for the April 13, 2023, meeting will be available. The final version will be available at the meeting. All materials will be posted to the website for the meeting.

**Public Accessibility to the Meeting:** Pursuant to 5 U.S.C. 552b, as amended, and 41 CFR 102–3.140 through 102–3.165, and subject to the availability of space, this meeting is open to the public. Registration of members of the public who wish to participate in the meeting will begin at 8:30 a.m. on the day of the meeting. Participation is on a first-to-arrive basis. Any interested person may participate in the meeting, file written comments or statements with the committee, or make verbal comments during the public meeting, at the times, and in the manner, permitted by the committee, as set forth below.

**Special Accommodations:** Individuals requiring any special accommodations related to the public meeting or seeking

additional information about the procedures, should contact Mr. Mark Pointon, the committee DFO, or Mr. Steven Riley, an ADFO, at the email addresses or telephone numbers listed in the **FOR FURTHER INFORMATION CONTACT** section, at least five (5) business days prior to the meeting so that appropriate arrangements can be made.

**Written Comments or Statements:** Pursuant to 41 CFR 102–3.105(j) and 102–3.140 and section 10(a)(3) of the Federal Advisory Committee Act, the public or interested organizations may submit written comments or statements to the Board about its mission and/or the topics to be addressed in this public meeting. Written comments or statements should be submitted to Mr. Pointon, the committee DFO, or Mr. Riley, a committee ADFO, via electronic mail, the preferred mode of submission, at the addresses listed in the **FOR FURTHER INFORMATION CONTACT** section in the following formats: Adobe Acrobat or Microsoft Word. The comment or statement must include the author’s name, title, affiliation, address, and daytime telephone number. Written comments or statements being submitted in response to the agenda set forth in this notice must be received by the committee DFO or ADFO at least five (5) business days prior to the meeting so that they may be made available to the Board for its consideration prior to the meeting. Written comments or statements received after this date may not be provided to the Board until its next meeting. Please note that because the Board operates under the provisions of the Federal Advisory Committee Act, as amended, all written comments will be treated as public documents and will be made available for public inspection.

**Verbal Comments:** Members of the public will be permitted to make verbal comments during the public meeting only at the time and in the manner allowed herein. If a member of the public is interested in making a verbal comment at the open meeting, that individual must submit a request, with a brief statement of the subject matter to be addressed by the comment, at least three business (3) days in advance to the committee DFO or ADFO, via electronic mail, the preferred mode of submission, at the addresses listed in the **FOR FURTHER INFORMATION CONTACT** section. The committee DFO and ADFO will log each request to make a comment, in the order received, and determine whether the subject matter of each comment is relevant to the Board’s mission and/or the topics to be addressed in this public meeting. A 15-minute period near the

end of the meeting will be available for verbal public comments. Members of the public who have requested to make a verbal comment and whose comments have been deemed relevant under the process described above, will be allotted no more than three (3) minutes during this period, and will be invited to speak in the order in which their requests were received by the DFO and ADFO.

**Thomas P. Smith,**

*Chief, Operations and Regulatory Division, Directorate of Civil Works, U.S. Army Corp of Engineers.*

[FR Doc. 2023–04790 Filed 3–8–23; 8:45 am]

**BILLING CODE 3720–58–P**

## DEPARTMENT OF DEFENSE

### Department of the Navy

#### Board of Visitors, Marine Corps University; Notice of Federal Advisory Committee Meeting

**AGENCY:** Department of the Navy (DoN), Department of Defense (DoD).

**ACTION:** Notice of Federal Advisory Committee meeting.

**SUMMARY:** The DoD is publishing this notice to announce that the following Federal Advisory Committee meeting of the Board of Visitors, Marine Corps University (“the Board”) will take place.

**DATES:** The meeting is open to the public and will be held on Monday, March 20, 2023 from 9:30 a.m. to 4:30 p.m., and Tuesday, March 21, 2023 from 9:30 a.m. to 2:30 p.m. Eastern Time Zone.

**ADDRESSES:** The meeting will be held at Marine Corps National Museum of the Marine Corps, Marine Corps Heritage Foundation Conference Room in Triangle, Virginia. The address is: 1775 Semper Fidelis Way, Triangle, VA 22172.

**FOR FURTHER INFORMATION CONTACT:** Dr. Kim Florich, Director of Faculty Development and Outreach, Marine Corps University Board of Visitors, 2076 South Street, Quantico, Virginia 22134, telephone number 703–432–4682 or email [kimberly.florich@usmcu.edu](mailto:kimberly.florich@usmcu.edu).

**SUPPLEMENTARY INFORMATION:** This meeting is being held under the provisions of the Federal Advisory Committee Act (FACA) (5 United States Code (U.S.C.), Appendix, as amended), the Government in the Sunshine Act (5 U.S.C. 552b, as amended), and the General Services Administration’s Federal Advisory Committee Management Final Rule (41 Code of Federal Regulations (CFR) Part 102–3).