

117TH CONGRESS
1ST SESSION

S. 3304

To amend title 38, United States Code, to improve the ability of veterans to electronically submit complaints about the delivery of health care services by the Department of Veterans Affairs.

IN THE SENATE OF THE UNITED STATES

DECEMBER 2, 2021

Mr. KENNEDY (for himself and Mr. WARNOCK) introduced the following bill;
which was read twice and referred to the Committee on Veterans' Affairs

A BILL

To amend title 38, United States Code, to improve the ability of veterans to electronically submit complaints about the delivery of health care services by the Department of Veterans Affairs.

1 *Be it enacted by the Senate and House of Representa-*
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “Patient Advocate
5 Tracker Act”.

1 **SEC. 2. SYSTEM FOR ELECTRONIC SUBMISSION OF COM-**
2 **PLAINTS ABOUT THE DELIVERY OF HEALTH**
3 **CARE SERVICES BY THE DEPARTMENT OF**
4 **VETERANS AFFAIRS.**

5 Section 7309A(c) of title 38, United States Code, is
6 amended by adding at the end the following new para-
7 graph:

8 “(3) Beginning not later than 18 months after the
9 date of the enactment of this paragraph, the Director shall
10 establish an information technology system that will allow
11 a veteran (or the designated representative of a veteran)
12 to electronically—

13 “(A) file a complaint that will be received by
14 the appropriate patient advocate; and

15 “(B) at any time view the status of the com-
16 plaint, including interim and final actions that have
17 been taken to address the complaint.”.

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